## WHAT IS CLAIMED IS:

- 1. A method of enabling a consumer to program a remote control device associated with an appliance that is Internet-connectable, the method comprising:
- enabling connecting the appliance to a server on the Internet in response to the consumer controlling the remote control device; and
- enabling the server to download to the appliance data representative of a control code for being programmed into the remote control device via the appliance.
- 2. The method of claim 1, comprising enabling the consumer to manipulate the data prior to the data being programmed into the remote control device.
- 3. The method of claim 1, comprising enabling to program the device via a wireless connection between the appliance and the device.
- 4. The method of claim 1, comprising enabling the consumer to notify the server, through the appliance, of equipment for which to download the control code.
- 5. The method of claim 4, wherein the equipment comprises a further appliance.
- 6. The method of claim 4, wherein:
- the equipment comprises the appliance; and
- the control code relates to a functionality of the appliance.
- 7 A system comprising an Internet-connectable appliance and a remote control device for user-control of the appliance, wherein:
- the remote control devide is programmable;
- the remote control device has a button for causing the appliance to initiate connecting to a specific server on the Internet;
- the appliance is capable of programming the remote control device based on data received from the specific server.

- 8. The system of claim 7, wherein the appliance allows a user to manipulate the data prior to programming the remote control device.
- 9. The system of claim 7, wherein the appliance and the remote control device communicate via a wireless connection for achieving the programming.
- 10. The system of claim 7, wherein the appliance comprises a set top box.
- 11. A method of creating a customer base, the method comprising:
- enabling a user of CE equipment to specify to a server on a data network information about the equipment;
- enabling to program via the data network remote user control of the equipment according to the information; and
- storing the information in the customer base.
- 12. The method of claim 11, wherein:
- supplying a remote control device that is pre-programmed for use with a set top box;
- the method is used for subsidizing the set top box.
- 13. The method of claim  $\sqrt{1}$ , comprising supplying the remote.
- 14. The method of claim 11, further comprising enabling to use the customer base to provide a customized service to the user.
- 15. A method of providing a customized service to a user of CE equipment using a user profile based on the user having specified to a server on a data network information about the equipment for enabling to program via the data network remote user control of the equipment.
- 16. A method of enabling a consumer to control an apparatus with a remote control device via an appliance that is Internet-connectable, the method comprising:

- enabling connecting the appliance to a server on the Internet in response to the consumer controlling the remote control device; and
- enabling the server to download to the appliance data representative of a control code for control of the apparatus via the appliance.
- 17. An Internet appliance comprising a look-up table that is programmable with data downloaded from a server on the Internet, wherein:
- the look-up table maps a first control code, received from a remote control device, onto a second control code for control of an apparatus via the appliance.

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